
QUINN KNEPPER

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Summary

High-energy Server skilled at welcoming guests, maintaining entrances and balancing server loads to optimize operations. Collaborative, hardworking and efficient at prioritizing and handling simultaneous tasks to promote positive dining experiences.

Skills

- High-Volume Dining
- Point of Sale (POS) System Operations
- Menu Memorization and Presentation
- High Energy and Stamina

Experience

- 10/2021 - Current
Applebee's
Neighborhood Grill & Bar
Lancaster, PA
Server
 - Provided exceptional service to high volume of daily customers.
 - Communicated with hosts, bussers and kitchen staff to prepare for and serve customers.
 - Trained new employees on restaurant procedures and plating techniques.
 - Enforced minimum age requirements for consumption of alcoholic beverages by checking identification.
 - Circulated within assigned areas to assess and address customer needs, effectively prioritizing tasks during peak hours.
- 05/2019 - 03/2021
Tosco's Brick Oven
Pizza & Restaurant
Robesonia, PA
Server Shift Leader
 - Trained and acclimated new servers to restaurant's culture and operations.
 - Cleared dishes from tables during and after meal service to maintain clean dining area.
 - Managed opening and closing duties to facilitate restaurant operations.
 - Worked with management to coordinate special functions and events.
 - Communicated with hosts, bussers and kitchen staff to prepare for and serve customers.

Education and Training

- Lancaster, PA
Bachelor of Arts in Fine Arts
Pennsylvania College of Art And Design
 - Fall, 2022 - Dean's List
 - Portfolio Award Recipient 2021
 - Art History AP Course
 - Government AP Course

Certifications

- RAMP Certification Training - 2023